

Syllabus

COURSE SPECIFICATIONS

DURATION

Training is given in one day (6 hours)

(The content and the duration of this session can be adapted for a personalized on-site training.)

TARGET AUDIENCE

Team leaders, department supervisors, anyone required to manage, supervise or motivate a team.

DELIVERY METHOD :

Instructor-led, group-paced, classroom-delivery learning model with structured, hands-on activities

Follow-up available (Optional)

CERTIFICATION

Training Certificate

ACCREDITED BY EMPLOI-QUÉBEC

TELEPHONE :
(514) 365-8397

EMAIL:
info@solutionsandco.com

WEBSITE:
www.solutionsandco.com



Corporate Training

"Group Effectiveness" Series

Building a Successful Team

DESCRIPTION

The Building a Successful Team course is designed for work team leaders and supervisors. Participants will learn how to dynamize team spirit and create an environment suitable for motivation, engagement and surpassing of one's self, so that everyone can do their best.

OBJECTIVES

Allowing the participant to:

- Understand team dynamics
- Inspire participation and engagement
- Encourage the use of adequate techniques and methods aimed at supporting a team
- Understand leadership styles and one's role within the team

COURSE CONTENT

A Mobilized Team

- What is a motivated team?
- The basic needs of motivation
- The keys to motivation
- The success factors of motivation

Creating and Developing Cohesion Within the Team

- Leadership styles
- Work organization
- The value of an example
- Clarifying roles
- Setting and defining goals
- Main motivation levers

A Winning Team

- Profile of a winning team
- Development stages of a team
- Interaction modes within a team
- Fostering and encouraging team spirit

Establishing an Efficient Relationship with Your Team

- Knowing how to adapt to various personality profiles
- Knowing how to communicate and listen
- Solving conflicts
- Negotiating
- Developing your team's skills
- Resistance to change: reasons & strategies

Keeping Track and Evaluating Your Team

- Measuring team performance
- Assessing results and skills
- Delegating in an empowering way